 <p><b>Integrated Management System</b></p>	<b>Section reference:</b>	<b>IMS/03-01 Environmental and Quality Policy Statement</b>
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	<b>Approved by:</b>	<b>John Coull / Cath Jackson</b>

Waste Efficiency is a company that delivers a wide range of waste management services. Working through close customer partnerships we strive to deliver the most cost effective and environmentally sound solutions to their waste reuse, recycling and disposal needs. We aim to ensure clients receive services that completely satisfy their requirements at the right cost and within agreed timescales.

We recognise that our activities have environmental impacts and are committed to addressing these and protecting the environment through our Integrated Management System (IMS). All Waste Efficiency staff will have an awareness of the environmental aspects they are directly responsible for as well as more general awareness of the company's IMS.

The company will assess the environmental impacts of its operations and take action to address those risks as required. This includes risks associated with the operations we subcontract to third parties.

We are committed to preventing pollution and supporting our customers to move waste up the waste hierarchy.

To ensure the company is providing total customer satisfaction, our performance is regularly evaluated and monitored by internal audits, customer satisfaction questionnaires and regular service reviews where key performance indicators are monitored and assessed.

Waste Efficiency will work cooperatively with our clients to support the achievement of their quality and environmental objectives when engaged in onsite activities.


Based on our assessment of relevant risks and opportunities, including our most significant environmental impacts, Waste Efficiency will set objectives to achieve continuous improvement in our management system and our quality and environmental performance.

Waste Efficiency's IMS is given direction through the activities of the Managing Director and the senior management team, who will provide sufficient resources and leadership to consistently meet the requirements of ISO 9001 and ISO 14001.

Through our IMS we will fulfil our compliance obligations, including legal requirements and those to other interested parties. The IMS is regularly reviewed to ensure that it remains flexible and relevant to the services provided.

The enthusiasm, competencies, awareness and training of the company's employees is a key requirement to implementing the IMS. All necessary management support is provided to ensure employees understand and are capable of implementing this policy and the required standards and achieving the company objectives.

Signed:



John Coull, Managing Director